

CENTERSTONE  
CLIENT'S RIGHTS AND RESPONSIBILITIES

Youth have certain basic rights and responsibilities under the Family Centered Services policy. The program wants you to know and understand this policy.

PLEASE READ CAREFULLY
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1. You have the right to treatment without regard to race, color, sex, age, religion, handicap or national origin.
2. You have the right to treatment in the setting which interferes the least with your personal freedom, while effectively and safely treating your diagnosed problems.
3. You have the right to know the credentials, qualifications, and professional experiences of those treating you. You also have the right to help plan your own service plan and be informed of your progress.
4. If medication is prescribed for you in your best therapeutic interest, you have the right to know the name(s) of the medication and any possible side effects.
5. You have a right to be treated with respect and dignity by all Centerstone personnel. All courtesies and considerations will be given to you.
6. You have the right to confidentiality. You should know that records are maintained about your treatment, both clinical and computer records. You have the right to have access to these records to correct inadequate information in them, or to note disagreement, while viewing them in the presence of your therapist and in accordance with Centerstone policy. The information in these records is treated with confidentiality and security. Your written permission will be secured to release information to third party payors, other agencies or individuals. We ask that others abide by our confidentiality requirements and request that information not be re-disclosed without your permission. However, the services are funded by federal, state and local agencies and these authorities reserve the right to review the agency's performance. In doing so, they may come in contact with your records, but they are bound by confidentiality requirements. Your privilege of confidentiality is also limited by law. In medical emergencies, suspected child abuse, threat to the lives of others, or by court order, disclosures may be made without your consent.
7. As part of your right to confidentiality, without written consent of you or your Guardian, you will not be asked to make public statements which acknowledge gratitude to the Center, be required to perform in public gatherings or have photographs of you used in publications.
8. You have the right to refuse to participate in or be interviewed for research purposes. If you choose to participate, you have the right to a full explanation of the purposes and uses of the information to be supplied, in writing.
9. You have the right to expect quality care, that treatment procedures are necessary and appropriate, and that they conform to the professional standards of the state and national mental health community.

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10. Please know that along with your rights, you also have the responsibilities:
  1. To follow through on treatment plan recommendations to which you have agreed.
  2. To follow specific program procedures which will be fully explained to you.
  3. To respect the privacy and safety of others you may come in contact with.
  4. To provide honest and truthful information.
11. Any person who applies for or receives any benefit of services provided by Family Centered Services may file a complaint if they feel that they have had unfair or different treatment because of their race, color, sex, age, religion, handicap or national origin. Complaints may be filed with the Program Director, Gino DeSalvatore or your DCS Case Manager. If you are dissatisfied with your case manager's actions, you may request a meeting with his/her supervisor. If the written statement resulting from the meeting is not satisfactory, the client may request a meeting with Mr. DeSalvatore. If the client is still dissatisfied, he/she should appeal to their custody department for a final decision.
12. Any discipline must be determined on an individual basis and be related to the undesirable behavior. Such forms as the following types of punishment are prohibited under DCS Licensing standards: cruel and unusual punishment; assignment of excessive or inappropriate work; denial of meals, daily needs and program provided by the individual service plan; verbal abuse, ridicule or humiliation; denial of planned visits, telephone calls or mail contacts with family; permitting a child to punish another child; and chemical or mechanical restraints.

**I have read or been read to the Client's Rights and Responsibilities Information:  
(Please circle one)**

Client Signature: \_\_\_\_\_

Case Manager Signature: \_\_\_\_\_

Date: \_\_\_\_\_